

# VMware vCenter Log Insight Security Guide

vCenter Log Insight 1.5

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# About VMware vCenter Log Insight Security Guide

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The *VMware vCenter Log Insight Security Guide* provides a concise reference to the security features of Log Insight.

To help you protect your Log Insight installation, this guide describes security features built in to Log Insight and the measures that you can take to safeguard it from attack.

- External interfaces, ports, and services that are necessary for the proper operation of Log Insight
- Configuration options and settings that have security implications
- Location of log files and their purpose
- Required system accounts
- Information on obtaining the latest security patches

## Intended Audience

This information is intended for IT decision makers, architects, administrators, and others who must familiarize themselves with the security components of Log Insight.



# Log Insight Security Reference

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Use the Security Reference to learn about the security features of your Log Insight installation and the measures that you can take to safeguard your environment from attack.

This chapter includes the following topics:

- [“Services, Ports, and External Interfaces that the Log Insight Virtual Appliance Uses,”](#) on page 7
- [“Log Insight Configuration Files,”](#) on page 8
- [“Log Insight Public Key, Certificate, and Keystore,”](#) on page 9
- [“Log Insight License and EULA File,”](#) on page 9
- [“Log Insight Log Files,”](#) on page 10
- [“Log Insight User Accounts,”](#) on page 11
- [“Security Updates and Patches,”](#) on page 12

## Services, Ports, and External Interfaces that the Log Insight Virtual Appliance Uses

The operation of Log Insight depends on certain services, ports, and external interfaces.

### Log Insight Services

The operation of Log Insight depends on several services that run on the Log Insight virtual appliance.

**Table 1-1.** Log Insight Services

| Service Name | Startup Type  | Description  |
|--------------|---|--|
| loginsight   | Automatic   | Core service for log aggregation, search, and analytics.                             |
| sendmail     | Automatic   | Used to send system notifications alerts, email alerts, and phone home.              |
| sshd         | Automatic<br>(Disabled before the root password is set) | Secure remote console access.  |
| ntp          | Automatic   | Time service for syncing-up with Internet Time Server through Network Time Protocol. |
| rpcbind      | Automatic   | Service that convert RPC program numbers into universal addresses.                   |

**Table 1-1.** Log Insight Services (Continued)

| Service Name | Startup Type | Description   |
|--------------|--------------|---|
| cron         | Automatic    | Scheduled command service for phone home.   |
| vaos         | Automatic    | Guest OS initialization that drives network setting, host name setting, ssh keys creation, #EULA acceptance, ISV boot scripts execution, and VAMI initialization. |
| jexec        | Automatic    | Supports the direct execution of binary formats.  |

## Communication Ports

Log Insight uses several communication ports and protocols.

| Port                | Protocol   |
|---------------------|------------|
| 22/TCP              | SSH        |
| 80/TCP              | HTTP       |
| 443/TCP             | HTTPS      |
| 514/UDP, 514/TCP    | Syslog     |
| 1514/TCP            | Syslog     |
| 9006 - 9007/TCP     | Tomcat     |
| 9240/TCP            | vAPI       |
| 111/TCP, 111/UDP    | rpcbind    |
| 736/UDP             | rpcbind    |
| 123/UDP             | ntpd       |
| 16520-16580/TCP     | loginsight |
| 127.0.0.1:25/TCP    | SMTP       |
| 127.0.0.1:465/TCP   | SMTP       |
| 127.0.0.1:12543/TCP | Postgres   |

## Third-Party Components

Log Insight uses the following third-party components.

| Third-Party Component    | Version         |
|--------------------------|-----------------|
| Java Runtime Environment | 1.7 or later    |
| Python                   | 2.6 or later    |
| Openssl                  | 0.9.8j or later |

## Log Insight Configuration Files

Some configuration files contain settings that affect Log Insight security.

**NOTE** All security-related resources are accessible by the root account. Protecting this account is critical to the security of Log Insight.



**Table 1-2.** Log Insight Configuration Files

| File  | Description  |
|---|--|
| /usr/lib/loginsight/application/etc/loginsight-config-base.xml                  | The default system configuration for log insight.  |
| /usr/lib/loginsight/application/etc/loginsight-config-projects.xml              | The user-defined configuration for log insight, such as NTP server, NFS archiving location, and so on. |
| /usr/lib/loginsight/application/etc/jaas.conf                                   | The configuration for active directory integration.  |
| /usr/lib/loginsight/application/etc/3rd_config/server.xml                       | The system configuration for Apache Tomcat server.   |
| /storage/var/loginsight/apache-tomcat/conf/tomcat-users.xml                     | The system configuration for Apache Tomcat server.   |
| /usr/lib/loginsight/application/3rd_party/apache-tomcat-*/conf/server.xml       | The system configuration for Apache Tomcat server.   |
| /usr/lib/loginsight/application/3rd_party/apache-tomcat-*/conf/tomcat-users.xml | User information for Apache Tomcat server.   |

## Log Insight Public Key, Certificate, and Keystore

The public key, the certificate, and the keystore of Log Insight are located on the Log Insight virtual appliance.

**NOTE** All security-related resources are accessible by the root account. Protecting this account is critical to the security of Log Insight.

- /usr/lib/loginsight/application/etc/public.cert
- /usr/lib/loginsight/application/etc/loginsight.pub
- /usr/lib/loginsight/application/etc/keystore
- /usr/lib/loginsight/application/etc/truststore
- /usr/lib/loginsight/application/3rd\_party/apache-tomcat-\*/conf/keystore

## Log Insight License and EULA File

The end-user license agreement (EULA) and license file are located on the Log Insight virtual appliance.

**NOTE** All security-related resources are accessible by the root account. Protecting this account is critical to the security of Log Insight.

| File                       | Location   |
|----------------------------|--|
| License                    | /usr/lib/loginsight/application/etc/license/loginsight.dlf         |
| License Key file           | /usr/lib/loginsight/application/etc/license/loginsight_license.txt |
| End-user license agreement | /usr/lib/loginsight/application/etc/license/eula.txt               |

## Log Insight Log Files

The files that contain system messages are located on the Log Insight virtual appliance.

| File   | Description   |
|--|---|
| /storage/var/loginsight/runtime.log                    | Used to track all run time information related to Log Insight   |
| /storage/var/loginsight/pi.log                         | Used to track database start or stop events   |
| /storage/var/loginsight/usage.log                      | Used to track all queries   |
| /storage/var/loginsight/ui.log                         | Used to track events related to the Log Insight user interface  |
| /storage/var/loginsight/watchdog_log*                  | Used to track the run time events of the watch dog process, which is responsible for restarting Log Insight if it is shutdown for some reason |
| /storage/var/loginsight/vcenter_operations.log         | Used to trace events related to integration with vSphere  |
| /storage/var/loginsight/loginsight_daemon_stdout.log   | Used for the standard output of Log Insight daemon  |
| /storage/var/loginsight/upgrade.log                    | Used to track events that occur during Log Insight upgrade  |
| /storage/var/loginsight/apache-tomcat/logs/*.log       | Used to track events from Apache Tomcat server  |
| /storage/var/loginsight/plugins/vsphere/li-vsphere.log | Used to track events related to the vCenter Operations Manager integration  |
| /storage/var/loginsight/pgsql.log                      | Used to track the events of the Postgres server   |
| /var/log/firstboot/stratavm.log                        | Used to track the events that occur at first boot and configuration of the Log Insight virtual appliance                                      |
| /var/log/li-disk.log                                   | Used to track storage related events, such as adding a new disk to the Log Insight virtual appliance  |

## Log Messages Related to Security

The runtime.log file contains user audit log messages in the following format.

- [2013-05-17 20:40:18.716+0000] [http-443-5 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.misc.LoginActionBean][User logged in: Name: admin | Role: admin]
- [2013-05-17 20:39:51.395+0000] [http-443-5 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.misc.LoginActionBean][User logged out: Name: admin | Role: admin]
- [20130918 12:39:34.8230700] [http94433 WARN /127.0.0.1]  
[com.vmware.loginsight.web.actions.misc.LoginActionBean] [Bad username/password attempt (username: myusername)]
- [20130918 12:40:08.7610700] [http94433 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.misc.LoginActionBean] [User logged in: Active Directory User: SAM=myusername, Domain=vmware.com, UPN=myusername@vmware.com]
- [ 20130918 12:40:20.2320700] [http94433 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.misc.LoginActionBean] [User logged out: Active Directory User: SAM=myusername, Domain=vmware.com, UPN=myusername@vmware.com]

- [20130918 12:40:36.9330700] [http94433 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.misc.LoginActionBean] [User logged in: Local User:  
Name=myusername, Role=user]
- [20130918 12:40:40.4290700] [http94433 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.misc.LoginActionBean] [User logged out: Local User:  
Name=myusername, Role=user]
- [2013-11-13 23:26:21.569+0000] [http-443-4 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.settings.UsersActionBean] [Created new user: Active  
Directory User: SAM=username, Domain=vmware.com, UPN=username@vmware.com]
- [2013-11-14 22:44:11.017+0000] [http-443-6 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.settings.UsersActionBean] [Created new user: Local User:  
Name=username, Role=admin]
- [2013-12-05 21:03:36.751+0000] [http-443-3 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.settings.UsersActionBean] [Removed users: [Active  
Directory User: SAM=username, Domain=vmware.com, UPN=username@vmware.com]]
- [2013-12-05 21:04:16.707+0000] [http-443-3 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.settings.UsersActionBean] [Removed users: [Local User:  
Name=username, Role=admin]]
- [http-9443-3 INFO /127.0.0.1] [com.vmware.loginsight.web.actions.settings.UsersActionBean]  
[Created new group: (domain=vmware.com, group=VMware Employees, role=user)]
- [2013-12-05 13:07:04.108-0800] [http-9443-2 INFO /127.0.0.1]  
[com.vmware.loginsight.web.actions.settings.UsersActionBean] [Removed groups:  
[(domain=vmware.com, group=VMware Employees, role=user)]]

## Log Insight User Accounts

You must set up a system and a root account to administer Log Insight.

### Log Insight Root User

Log Insight currently uses the root user account as the service user. No other user is created.

The default root password is blank. You must change the root password when you log in to the Log Insight console for the first time.

SSH is disabled until the default root password is changed.

The root password must meet the following requirements.

- Must be at least 8 characters long
- Must contain at least one uppercase letter, one lowercase letter, one digit, and one special character
- Must not repeat the same character four times

### Log Insight Admin User

When you start the Log Insight virtual appliance for the first time, Log Insight creates the admin user account for its Web user interface.

The default password for admin is blank. You must change the admin password in the Web user interface during the initial configuration of Log Insight.

## Active Directory Support

Log Insight supports integration with Active Directory. When configured, Log Insight can authenticate or authorize a user against Active Directory.

See topic Enable User Authentication Through Active Directory in the [Log Insight Administration Guide](#).

## Privileges Assigned to Default Users

The Log Insight service user has root privileges.

The Web user interface admin user has the administrator privileges only to the Log Insight Web user interface.

## Security Updates and Patches

The Log Insight virtual appliance uses SUSE Linux Enterprise Server 11 (x86\_64), version 11, patch level 2 as the guest operating system.

You can apply the latest security update or patch by using a conventional approach, for example, rpm upgrade.

Before you apply an upgrade or patch to the guest operating system, take into account the dependencies. See [“Services, Ports, and External Interfaces that the Log Insight Virtual Appliance Uses,”](#) on page 7.

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